



## PC Tune Up Levels of Service

### **Standard Service \$99**

Scan and clean Spy-Ware (including tracking cookies), Ad-Ware, delete off-line temporary files, update existing, or load antivirus software and scan for Viruses, Worms, and known Trojans. Microsoft OS Critical Security updates installed. Self-help guide to keeping your machine tuned up included.

### **Premium Level 1 \$139**

Standard Service including Tool-based Trojan and Worm removal (based upon system scan) for known Trojans. (Newer Trojans require more invasive cleaning)

### **Premium Level 2 \$179**

Premium Level 1 service including manual removal of remaining Viruses / Worms / Trojans. If manual removal is not successful, Level 3 is recommended. (Very time consuming, these are the “latest” infections to hit the net)

### **Premium Level 3 \$229**

All previous services performed, yet cleaning attempts were not completely successful. (Really Infected Machine) Our recommendation is to backup your personal data to one of our backup machines, reformat hard drive, reload Operating System, restore your data. The only drawback to going this far is that your PC will be just like you bought it, freshly formatted hard drive, clean Operating System, and no additional programs. The data you've created, however, will be restored including My Documents, and any other folders identified that are User data, and not still infected.

Data CDs can be created to add an additional level of data protection.

\*Loading and customizing software including Microsoft Office Suites are available on a per-hour basis. Competitive Network Solutions is a Microsoft partner, so we've got all the latest packages ready to go.

Courtesy Pickup and Delivery Service available in the Greater Memphis area for \$45  
[www.CompetitiveNetworkSolutions.com](http://www.CompetitiveNetworkSolutions.com)